

Covid-19 Update

As you will all know by now, the recent lockdown for the Perth Metro, Mandurah and South West regions has been lifted. The lockdown was introduced in response to a positive COVID-19 case in a hotel quarantine worker in the WA community. Thankfully, there were no further community transmissions, so government directed rules and restrictions have returned to pre-lockdown guidelines.

Your therapy services:

Kern recently returned to offering direct, face to face therapy, including services into schools and shared supported accommodation. Irrespective of the location, Kern will continue to practice clear hygiene measures to eliminate or minimise any risks to its clients and staff.

We are also determined not to lose many of the benefits that tele-health and other alternative models of care have presented over the past year. If tele-therapy or a mix of traditional and alternative modes of therapy benefited you, I would encourage you to discuss this with your key worker to make sure your therapy plan best suits your needs.

What we will continue to do:

The health and safety of our clients and staff is the priority at this time and as such we will continue to:

- Follow all recommendations issued by the Australian Government as well as the state and federal Health Departments.
- Monitor the situation, our position and government advice closely and take appropriate action if required.
- Effectively communicate to participants and staff any important developments or changes in our ability to safely deliver therapy services, including advising you if any of your therapists become unwell, develop symptoms or are suspected of being infected.

More information:

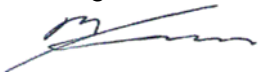
The links below provide further up-to-date information about COVID-19.

https://ww2.health.wa.gov.au/articles/a_e/coronavirus

<https://www.ndis.gov.au/understanding/ndis-and-other-government-services/ndis-and-disaster-response?sfns=mo>

As always, if there is anything we can do to improve our service to you, I would welcome your feedback.

Kind regards



Mark Kerns

Managing Director